

R42 Trust Online Enhancements

The following enhancements to Trust Online are tentatively scheduled for Tuesday, March 1st 2011.

1. New "Deficient Pending Update" Option

The new **Deficient Pending Update** option allows firms to place Review Deficient claims in the Deficient Pending Update Tank in order to prevent the Facility from re-reviewing the claims until the firm has made all the necessary updates to the claims.

Certain criteria must be met before a claim is eligible for the Deficient Pending Update option:

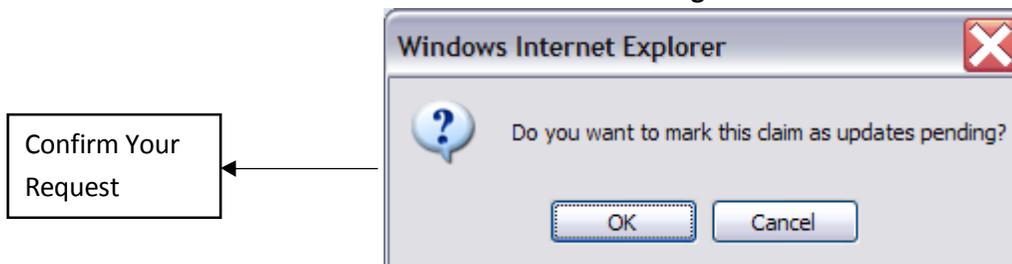
- Claim must have been reviewed at least once (intake deficient claims have not been reviewed and do not qualify for the new Deficient Pending Update option)
- Claim must have an open Review deficiency code

Claims can be placed in the Deficient Pending Update Tank by simply clicking on the **Updates Pending** button (Fig. 1). You will be prompted to confirm your request in order for the change to take effect (Fig. 2). *It is recommended that the user submit the required information to cure all deficiencies prior to removing the hold.*

Fig. 1

Claim Form	Documents	Print Claim Form	Defer Claim	Withdraw Claim	Updates Pending
Claim Number	2211107	Alleged Injury			
Current Queue	Deficiency Response Queue	Evaluated Injury	Non-Confirmed		
Status	Review Deficient	Jurisdiction	(none)		
CheckOut Date		Last Review Date	3/26/2009		
Checked Out By	Not checked out.	Attorney	Smith, Robert		
Date Received	1/1/2009	Firm	Acme Law		
Place in Queue	2280	Assigned To	<input type="text"/>		
FIFO Number	3478578	Firm Passkey	8C0F7X0		

Fig. 2



These claims can be removed from the Deficient Pending Update Tank by clicking on the **No Updates Pending** button (Fig. 3), previously the **Allow Review** button. You will be prompted to confirm your request in order for the change to take effect (Fig. 4).

Fig. 3

Claim Form	Documents	Print Claim Form	Defer Claim	Withdraw Claim	No Updates Pending
Claim Number	2211107	Alleged Injury			
Current Queue	Deficiency Response Queue	Evaluated Injury	Non-Confirmed		
Status	Review Deficient	Jurisdiction	(none)		
CheckOut Date		Last Review Date	3/26/2009		
Checked Out By	Not checked out.	Attorney	Smith, Robert		
Date Received	1/1/2009	Firm	Acme Law		
Place in Queue	2280	Assigned To	<input type="text"/>		
FIFO Number	3478578	Firm Passkey	8C0F7X0		
		DEFUPDATE	(fsu2 - 2/10/2011)		

Fig. 4



When a claim is removed from the Deficient Pending Update Tank, it will be sent to the DRU if updates were made while the claim was pending. If no updates were made, the claim will return to its previous queue that was assigned prior to being moved to the Deficient Pending Update Tank.

This new feature will replace the Do Not Review (DNR) option that was previously available in Trust Online.

2. Updated "Extended" and "Export All To File" Search Results

The search results have been updated to include the "Payment Offset" field. To view this field, from the Claim Search page select either the "Extended" or "Export All to File" from the Results View drop-down and click the <Search> button.

Save To File < 1 to 1 of 1 >						
PR First Name	PR SSN	Evaluated Injury	Deficiencies	Linked	Assigned To	Payment Offset
ELIZABETH	*****4043	Level VIII. Mesothelioma		False	Nobody	\$200.00